

When one
door closes
another door
opens

EMS

PEOPLE • PLACES • PERFORMANCE



From door to door...



Manage the move

EMS people make the difference - exceptional levels of service and communication ensure consistent delivery of high quality logistics and relocation solutions. Global capability is matched by excellent local knowledge through an extensive partner network.

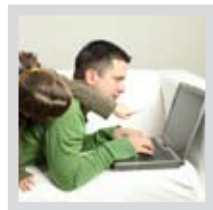
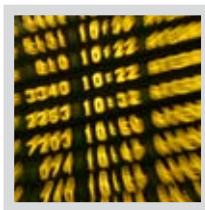
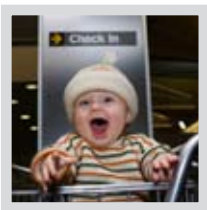
Relocating internationally has the potential to become a stressful experience, which is why you need an expert who knows the route and cares about the customer. Planning and communication are key to first class relocation. EMS offers a people service for people on the move. We like to share our know-how and do good things for our customers to keep them happy. Let us attend to the small matters that make a big move go smoothly.

Assignees and HR Directors need to know that someone has got their finger on the pulse at all times. EMS's years of experience with all types of mobility mean we can prepare for every eventuality. You will always know where you are in the process, as we plan the logistics of each move in great detail and make sure there is someone to give you clear, accurate and up-to-the-minute information about your project.

*“When one door closes
another door opens”*

*A quote by Alexander Graham Bell
(the inventor of the telephone).*

And just like Mr Bell, EMS are also famous for communication.



Your strategic partner for corporate mobility



FENBOROUGH
LEGAL SERVICES
L O N D O N



...when work takes you away...



Always on hand

EMS prides itself on communication and clarity. You will have a dedicated international move specialist (IMS) for each relocating assignee to manage and control all aspects of the engagement, from first touch, to survey, planning, scheduling, shipment delivery and settling in.

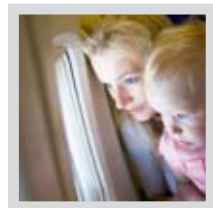
For every worldwide location, EMS has a recognised network of partners who deliver to our consistently high levels of service.

We take feedback incredibly seriously. We know that it is consistent care and how EMS deal with the unexpected that our clients value.

At all times we keep you informed - at EMS first we listen (to you and your specific requirements) and then we act and keep communicating with you every step of the way.

Companies that provide good relocation support are more successful at attracting and retaining talent. Our clients know that they are in the safe hands of friendly, specialist professionals at all times.

The EMS promise is to move assignees and their effects, stress free, fully informed, while providing the highest levels of personal service.



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...anywhere in the world...



Planning for success

EMS leaves nothing to chance. Meticulous planning is key to good results, pre-move, in transit and when settling in.

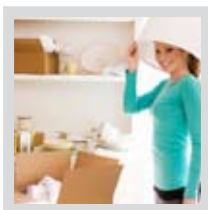
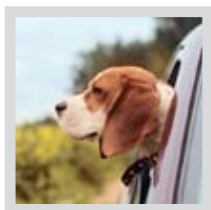
A rigorous and careful survey of move requirements underpins a successful project. A survey also gives us the insight to advise you on the best transportation methods and cost effective tariffs. Why pay more than you need to?

The EMS door-to-door process is tried and proven. We are also flexible and knowledgeable enough to deal with anything that arises unexpectedly, so you don't need to worry. Assignees are content and productive from the very outset in a new, unfamiliar location.

Your success criteria are our success criteria. Our problem solving experience will serve you well. EMS will provide detailed information and assistance on all issues from customs formalities to local regulations.

Nothing left to chance. We want all surprises to be pleasant surprises.

EMS will document requirements at the outset and develop a cost effective delivery plan to ensure a stress-free move and seamless relocation.



Your strategic partner for corporate mobility



...to new workplaces...



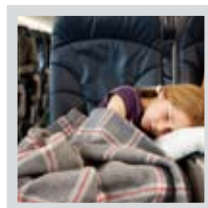
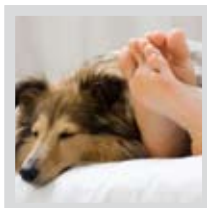
Finding your feet...

Unfamiliar location, new home and surroundings, local formalities to conclude, lots to get done! It could be daunting, but EMS can help you find your feet on the day you arrive and in the longer term to ensure the well-being of the entire family.

We'll cover every detail. On the day, you might want collection at the airport, help settling in, assistance with local utility companies and other such matters. You can also take advantage of EMS's orientation services. We can advise on everything from local banking, driving licence and transport through to longer term planning for education, finance and medical.

EMS leaves nothing to chance and will help you plan a successful, productive and happy relocation. Key services include:

- Airport/hotel collections
- Local information pack
- Local orientation programmes
- Home/long term property finding
- Serviced apartments
- Education assistance
- Lease negotiations
- Furniture rental
- Inventory check-in and handover
- Utility connection
- Settling-in assistance
- Departure services



Your strategic partner for corporate mobility



...EMS takes you home.



Relocation velocity

One of today's key human resource issues

Moving is about more than cardboard boxes and packing tape.

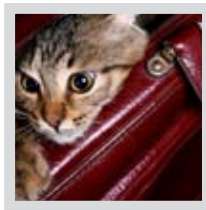
In a fast-paced business world, international companies have to move key staff members from one country to another and get them settled as quickly as possible.

EMS helps clients to achieve their goals by listening carefully, anticipating events and planning every detail to achieve positive results time after time.

EMS measures 'relocation velocity' not only by boxes shipped on time, but also by how much they can help assignees become productive in their new location.

To achieve consistently outstanding results our service is truly personalised to make departure and arrival as easy as possible.

Our rigorous travel and logistics systems are matched by EMS's commitment to warm and friendly service.



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- exceptional levels of service and
communication ensure consistent delivery
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by excellent local knowledge through an
extensive partner network.

EMS people have you in mind. Wherever you
may be going we believe our performance
helps ensure your performance.

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